

Oxford HART Hub Update

Central Intake Begins for Phased-in Services at Temporary Wellness Centre

Woodstock, ON — Woodstock Hospital and a network of local partners, collaborating through the Oxford Ontario Health Team (OHT), are pleased to announce a phased-in approach to services for the Oxford Homelessness and Addiction Recovery Treatment (HART) Hub - a made-in-Oxford model of care that will connect health, housing, and social supports across the County.

While the term “Hub” may sound like a single site, the Oxford HART Hub is *not a building*. It’s a coordinated system of local organizations working together so that no matter where someone turns for help, they can be guided to the right supports for recovery and long-term stability. Part of this new system will be the Oxford County Wellness Centre. To ensure that people can begin accessing services while construction continues at the permanent Wellness Centre location at 16 Graham Street, a temporary Wellness Centre will be opened at 369 Huron Street in Woodstock.

“The temporary site allows us to start helping people right now while building toward the full vision of the HART Hub,” said Teresa Martins, Executive Director of the Oxford OHT. “By working together across organizations, we’re ensuring that care is seamless — the right help, at the right time, close to home.”

A new central intake process launched on November 3, 2025, allowing individuals seeking mental health and addictions support to self-refer by calling 519-537-2382, Monday through Friday, from 8:00 a.m. to 4:00 p.m. Members of the HART Hub team will help callers understand their options and connect them to the right care pathway. As the Oxford HART Hub continues to evolve, we will phase in services, including:

- 24/7 central intake supports and system navigation
- Outpatient group therapy sessions to support recovery and wellness
- Voluntary residential care at the temporary Wellness Centre, with four beds for withdrawal management and six beds for addiction supportive treatment
- Mental Health and Addictions transitional supportive housing
- Primary Care
- Wraparound services to support the full continuum of care

The temporary Wellness Centre will be staffed by a multidisciplinary team, including nursing staff, social workers, peer support workers, and recreational therapists. There will also be on-site security, ensuring a safe and supportive environment for all clients, staff, and neighbours.

“We are proud to begin offering additional mental health and addiction supports for Woodstock and Oxford County residents,” said Perry Lang, Woodstock Hospital President & CEO. “I want to thank the staff and service providers involved in reaching this important milestone in the Oxford HART Hub’s implementation. This work lays the foundation for the future Oxford

County Wellness Centre on Graham Street.”

Residents of the former Huron House Transitional Housing Program have been successfully relocated to other transitional housing sites within the community, where they continue to receive support.

The permanent Wellness Centre at 16 Graham Street will significantly expand Oxford’s capacity for mental health and addiction treatment, offering 50 beds and a full continuum of co-located services under one roof. As services scale and expand, this facility will help form a broader Oxford-wide network of care that ensures there is no wrong door for help.

For more information about the Oxford HART Hub and to access our Community FAQ, visit woodstockhospital.ca/oxford-hart-hub-initiative.

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About the Oxford Ontario Health Team

The Oxford Ontario Health Team (OHT) was officially formed in 2020 as a new way to organize and deliver health and social services. Our aim is to provide community members with better connected and more convenient care, closer to home. We are a collaborative of over 20 local healthcare providers and organizations including primary care, hospitals, home and community care, mental health and addictions services, long term care, and connections to social services and public health. Our shared purpose is to "work together to build a stronger, healthier community for all." The Oxford OHT is funded by the Government of Ontario.

About Woodstock Hospital

Built in November 2011, Woodstock Hospital is a 178 bed, full-service community hospital, providing primary care to a population of 55,000 and specialized care to nearly 110,000 within the County of Oxford. The new facility offers a wide range of health programs including Maternal Child, Women’s Health, Specialized Surgical Services, Inpatient and Outpatient Mental Health Services, Dialysis and Rehabilitation Programs, a Systemic Therapy Program, and an MRI. Our full service facility works closely with our community partners to provide our patients with healthcare services, close to home.

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