

WOODSTOCK HOSPITAL NEWSLETTER IS GOING PAPERLESS



MESSAGE from the President & CEO



Perry Lang President & CEO

As we enter the winter season, we reflect on recent achievements and advancements at our hospital. With the installation of our new CT scanner from the funding of the 50/50 draw and the purchase of the CORI robot, Woodstock Hospital has had some accomplishments worth celebrating in the past two months.

We want to share an exciting update regarding a positive shift in how we communicate with our valued community members. In our commitment to embracing innovation and sustainability, Woodstock Hospital's Newsletter is transitioning to a digital format. This move allows us to connect with you more efficiently and dynamically. To receive our newsletter electronically, please visit <u>www.woodstockhospital.ca/newsletters/</u> and fill out the form with your name and email address. We are working diligently to make this transition as smooth as possible for you. Starting this edition, our newsletter will be available via our hospital website, social media platforms and email subscriptions. Our newsletter will be produced bi-monthly in order to provide more timely updates.

Recently, we attended an Oxford and Area Ontario Health Team planning event called "Make a Difference Day". Together with our Oxford County healthcare providers, we endorsed the following strategic action plan that will be the main focus of work ahead. These actions include an improved approach to palliative care, enhanced non-urgent transportation, coordinated care planning, primary care engagement, and patient owned single digital health records.

Thank you for your ongoing support of the Woodstock Hospital and for taking a few moments to read our latest community newsletter. Wishing you a pleasant holiday season!

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INTRODUCING Smith and Nephew's CORI Surgical System

Woodstock Hospital has implemented the Smith and Nephew's CORI robot into our orthopedic surgery program. We are the seventh hospital in Canada and the second in Ontario to purchase this leading-edge technology to advance our orthopedic and surgical capabilities.

The CORI robot uses infrared camera technology to capture images and create models, assisting our surgeon's to tailor the surgery to the unique anatomy of each patient. With this robotic-assisted surgical system, our medical professionals are better equipped to plan and execute knee replacement surgeries, resulting in improved patient outcomes and experiences.

This robot uses minimally invasive surgical techniques, resulting in smaller incisions, reduced tissue trauma, and improved recovery times for our patients. "We are very excited to offer robotic-assisted joint replacement surgery to our patients. The CORI robot will allow us to perform the surgery with enhanced accuracy, translating into better patient-reported outcomes, and improve longterm functions for our patients," Dr. Stephen Petis, an orthopedic surgeon, shares.

Woodstock Hospital is committed to remaining at the forefront of medical innovation. President & CEO Perry Lang comments, "We firmly believe that embracing cutting-edge technology is paramount to providing the best possible care to our community. Our vision is to make the Woodstock Hospital a leader in healthcare excellence where technology and compassion converge for the well-being of our patients." We look forward to seeing its positive impact for our patients.



COMMUNITY ENGAGEMENT Annual United Way Campaign Surpasses Fundraising Goal

The Woodstock Hospital's annual United Way campaign raised an impressive \$10,437. The success of the campaign was made possible through the generous contributions of our Woodstock Hospital staff. The funds raised will assist the United Way as they continue their positive impact on the local community. The United Way's mission is improving lives locally by moving people from poverty to possibility, and building strong and healthy communities.



Woodstock Hospital's United Way Committee

AWARDS In Organ Donation



Woodstock Hospital's TGLN Committee

Woodstock Hospital was the proud recipient of two awards from Ontario Health Trillium Gift of Life Network (TGLN). We supported one organ donor, which led to three organs donated for transplant, saving three lives. Additionally, there were 20 tissue donors, enhancing the lives of many others.

The Provincial Conversion Rate Award is given for reaching a conversion rate over 63 per cent. Woodstock Hospital achieved a 100 per cent conversion rate, which exceeds the target set by TGLN. The conversion rate is the percentage of potential organ donors who went on to become actual donors. Organ donation is a complex process, and the conversion rate reflects how well TGLN and Woodstock Hospital work together to save and enhance lives. This is our third year receiving this award.

Woodstock Hospital is also pleased to have received the Provincial Eligible Approach Rate Award. This award is presented when a hospital meets or exceeds the provincial eligible approach rate target of 90 per cent. This award recognizes hospitals for demonstrating leading practices by facilitating a donation discussion between TGLN and eligible patients and/or families of patients at end of life. Woodstock Hospital has achieved a 100 per cent eligible approach rate and has received this award for the third time.

Brad Joosse, Director of Critical Care and Dialysis at Woodstock Hospital, comments, "The Woodstock Hospital team collectively does an excellent job working with the TGLN. We have successfully provided multiple recipients with organs when there have been eligible donors."

Ontario currently has over 1,600 people waiting for a lifesaving organ transplant, but only 35 per cent of Ontarians have registered to be donors. As an organ and tissue donor you can save up to eight lives and enhance the quality of life for 75 more. For more information or to become a donor, please visit <u>www.beadonor.ca.</u>



(L to R) Perry Lang, President & CEO; Jenn De Iuliis, Director of Diagnostic Imaging; Paula North, Charge Nurse CCU; Brad Joosse, Director of Patient Care CCU and Dialysis; Chuan Yong, Director of Professional Development; Cindy Smart, Vice President Patient Care

DONATIONS to Operation Sharing

Woodstock Hospital collaborated with Operation Sharing by hosting a two week collection drive. Generous staff throughout our organization donated over 15 boxes of high-need items such as personal hygiene products, blankets, hats, mitts, and backpacks. Operation Sharing provides a safe and supportive environment for individuals who are experiencing homelessness and empowering them to regain their independence, and become self-sufficient members of society.



ACHIEVEMENT Accreditation Canada Awards Stroke Distinction

Accreditation Canada has recently awarded Woodstock Hospital the Stroke Distinction[™] designation for 2022-2026.

Accreditation Canada is an organization that evaluates Canadian hospitals to ensure that national standards of care are met. This award recognizes health organizations that exhibit clinical excellence and exceptional commitment to leadership in stroke care. During the accreditation process, the hospital underwent a thorough evaluation of its stroke rehabilitative care. The surveyors conducted extensive reviews, including meetings with staff, physicians, patient advisors, community partners, and patients who had received stroke rehabilitative care at Woodstock Hospital.

Woodstock Hospital was evaluated in five key areas: Standards, Protocols, Key Quality Indicators, Excellence and Innovation, and Client and Family Education.

"As the Director of Complex Care and Inpatient Rehabilitation at Woodstock Hospital, I am proud of the teams' dedication to patients' well-being and innovative healthcare practices. Receiving this award is a testament to the teams' unwavering commitment to excellence, compassion and highest standards of care," says Michelle Pass. In collaboration with the Heart & Stroke Foundation of Canada, the Stroke Distinction program was developed to assist organizations in enhancing care and outcomes for patients. The program supports patients and their families throughout their stroke journey by receiving high-quality stroke care.

Achieving this award is a reflection of Woodstock Hospital's commitment to clinical excellence and bestpractice stroke care.



Woodstock Hospital's Rehabilitation Team

GREENSPACE Improving Mental Health

Greenspace is an online portal where mental health patients have the ability to complete standardized selfassessments, track symptom changes and visualize their results. This platform also allows the clinical care team to view patient trends, tailor each individual treatment plan and empower our patients to better understand their mental health. With Greenspace, our mental health programs can unify quality care across multiple services, making it easier to collaborate and provide the best possible care to patients. This transition to digital access is a simple process for patients and clinicians while increasing transparency and improving overall patient experience.

"We are impressed with the results of the initial rollout, and have plans to expand to all our Outpatient Mental Health programs," says Shelley Muldoon, Director of Mental Health and Addictions.



RECOGNIZING Truth and Reconciliation Day

Truth and Reconciliation Day, observed on September 30th, is a day of remembrance and reflection of the historical injustices that Indigenous peoples face. It emphasizes the importance of healing and understanding as we move towards a future founded on respect and unity.

To celebrate Truth and Reconciliation Day, Woodstock Hospital staff wore orange shirts and participated in an education session hosted by the Southwest Ontario Aboriginal Health Access Centre. The focus of this session was to promote cultural awareness and address cultural biases in healthcare, with the reminder that reconciliation begins with acknowledging the truth.



Woodstock Hospital staff wore orange in support of Truth and Reconciliation Day

WELCOMING Clinical Externs

Woodstock Hospital had another successful year welcoming 21 nursing students for a summer Clinical Externship. This program allows students to play supportive roles while gaining clinical work experience, additional knowledge and enhancing their learning. Woodstock Hospital has retained a number of externs to continue to assist in providing care into the fall/winter. We are excited for the opportunity to support them as they transition into their careers following graduation.



Woodstock Hospital's Clinical Externs

THANK YOU Donations of Community Support

Woodstock Hospital would like to thank the parishioners from Holy Trinity Church in Woodstock, the Catholic Women's League members from the Woodstock, Ingersoll, Tillsonburg, Waterford, Delhi, and Port Dover councils, and the residents of Oxford Gardens for their generosity in providing crochet and knit hats to our Chemotherapy and Infusion Clinic. This group of community members demonstrated a true act of kindness by providing our patients with comfort and support as they receive their care and treatment.



(L to R) Perry Lang, President & CEO; Theresa McCartney, Member of Holy Trinity Church Woodstock; Fatima Vieira-Cabral, Director Of Pharmacy and Chemotherapy; Corinne Hoekstra, Chemotherapy Resource Registered Nurse; Brianne Evans, Registered Nurse

HONOURING Retired Employees



Leanne Paton

Leanne started her career at the Woodstock Hospital in 1987 and provided 36 years of care as a nurse. Throughout her career, she worked in Medicine, Palliative and Pediatrics but spent most of her career working in Obstetrics. After her work as a Charge Nurse, she transitioned to Director of Patient Care, Maternal Child Women's Health, Diabetes Education, Dietitians and Inpatient Surgery in 2014.

"As a nurse in Obstetrics, I enjoyed helping families through their transition into parenthood and being a part of an exciting time in their lives. I also enjoyed working with my various teams to ensure our patients received the best quality of care. I will miss all of my staff and coworkers. They are truly like a second family to me," says Leanne.

Leanne will miss her work family, but she looks forward to spending more time with her children, grandchildren and travelling in retirement.



Sherry Mcknight

Sherry retired from Woodstock Hospital after seven years as Director of Patient Care, Inpatient Rehabilitation and Complex Care.

"The most rewarding time of my career has been the past seven years working at the Woodstock Hospital, in which I had the privilege of supporting so many remarkable people on their life journeys," says Sherry.

Sherry will miss the friendships and wisdom of her colleagues. In retirement, she looks forward to spending more time with her beautiful grandchildren, outdoors in her garden, and spending time reading.



Marylou Jones

Over her 36 years as a Registered Nurse at Woodstock Hospital, Marylou divided her career between Obstetrics, PACU and the Emergency Department. Many lives have been touched by Marylou within the community of Woodstock; caring for the community in her words has "been a privilege."

"As I reflect on my nursing career, I am reminded of how fortunate I have been to have met and worked with countless brilliant, inspiring and resilient health care team members who have become my friends. Thank you to each and everyone of you for supporting me, mentoring me, teaching me and becoming life long friends."

Marylou looks forward to being able to spend time with family and friends, especially over the holidays. She plans on traveling, training for some runs and coaching some of her colleagues and friends over the finish line of their first half marathon.



Trish Mcdowell

Trish has enjoyed her 20 years as a Registered Nurse in PACU, Day Surgery, Endoscopy, and Preadmission Clinic at Woodstock Hospital.

"I will miss caring for my patients and the many friends I have made in the past 20 years working at the Woodstock Hospital. Providing care and joy to my patients has been a privilege." Trish will start her flower bed repair business in the Spring and is excited to spend more time with family. She will also be cheering on the sports teams that she loves.



Shelley Kipp

In her 37 years at Woodstock Hospital, Shelley worked as a Registered Nurse in Palliative Care and Surgery, and enjoyed working with the staff and her patients.

"I feel so blessed to have worked with such an amazing team. I loved my nursing career and never once felt that this wasn't what I was called to do." she says.

Shelley says she will miss her patients, colleagues and working at the Woodstock Hospital. As well as relaxing during her retirement, she plans to enjoy her four grandbabies that fill her heart.

MESSAGE from the Woodstock Hospital Foundation



Jocelyn Jenner, Senior Development Officer

As the holiday season approaches, I can't help but reflect on the various ways our community has come together to support the Woodstock Hospital Foundation over the past year. Whether it be participating in the 50/50 Draw, joining us at the

annual Dairy Capital Run, spending time on the links at our Charity Golf Tournament or simply engaging through social media. We truly appreciate how you have supported health care in Oxford County.

In honour of the holiday season, this December, 50/50 ticket purchasers will have even more opportunities to win as we will be drawing 12 early bird prizes throughout the month with the return of the 12 Days of Winning. Be sure to check out the 50/50 calendar on page 9 so you know exactly when all the early bird draws will be

taking place. A little holiday shopping tip; 50/50 tickets make an excellent gift for anyone on your list! You can buy tickets at <u>www.woodstock5050.ca</u>

While the 50/50 Draw gives participants a chance to win big, it is much more than that. Proceeds from the 50/50 help support the purchase of equipment for the Hospital's Diagnostic Imaging Department and this year, through the 50/50, the Foundation was able to contribute \$850,000 towards a new CT scanner.

On behalf of the Woodstock Hospital Foundation, I want to thank YOU for supporting our fundraising initiatives. Your donations ensure that our skilled healthcare professionals have the equipment and technology they need to provide the highest level of care to patients at Woodstock Hospital.

Wishing you and your loved ones a safe and happy holiday season.

THANK YOU

For Your Support

On Wednesday, October 25th, the Florence Nightingale Home Foundation (F.N.H.F.) and Khaki Chapter # 27, Order of the Eastern Star, presented the Woodstock Hospital Foundation with two donations of \$5,000 each. The F.N.H.F. is proud to be supporting the purchase of a 70-degree lens for the Surgical Services Department. The new lens will assist Otolaryngologists when performing intricate operations of the nasal cavity. The donation made by the Khaki Chapter #27, Order of the Eastern Star will purchase a blanket warmer for the Diagnostic Imaging Department that will ensure patients are comfortable during their visit. Thank you to both organizations for their continued support. These contributions allow Woodstock Hospital to continue providing excellent care to our community.



Cheque presentation from F.N.H.F. and Khaki Chapter #27, Order of the Eastern Star

50/50 DRAW Supports Equipment Needs



Computed Tomography Technologists and Medical Radiation Technologist Team

Woodstock Hospital recently acquired a new state-ofthe-art Computerized Tomography (CT) scanner, thanks to the remarkable efforts of our community. Through the monthly 50/50 draw, the Woodstock Hospital Foundation was able to contribute an impressive \$850,000 towards the purchase of the new CT scanner. The previous CT scanner had been in service for over a decade, and the arrival of the new one has revolutionized the way diagnostic imaging is performed at the hospital.

The new CT scanner is quicker, more precise, and offers greater clarity in diagnostic images while providing a comfortable experience for patients. "Our new CT scanner provides faster post-scan processing time, and offers a larger gantry to accommodate bariatric patients. As our programs evolve and new services are required, this new technology will enable us to offer expanded patient services and specialized scans. I'm so grateful to the community for their continued support. Your contributions help us to provide personalized, quality care to our patients," says Jenn De Iuliis, Director of Diagnostic Imaging at Woodstock Hospital.

The success of our fundraising efforts is a testament to the community's ongoing commitment to our hospital. The December 50/50 launches on November 30th with the 12 Days of Winning program. Please reference the calendar below to see all the wonderful early bird prizes that will be offered throughout the month. Proceeds from the 50/50 draw will now be supporting ultrasound units for our Diagnostic Imaging Department.



To you this holiday season,

My name is Brad Joosse, and I am the Director of Critical Care and Dialysis at Woodstock Hospital. I am writing to you today because we need your help to acquire a new MRI-compatible portable ventilator and monitoring equipment, and we believe our incredible donors, like you, can make it happen.

This unique piece of medical equipment is more than just a device; it is a lifeline for patients who require life support during MRI scans. Unfortunately, conventional ventilators cannot be used in the MRI suite due to the strong magnetic fields that interfere with their function. However, this special ventilator is designed to withstand the static magnetic field, making it possible for us to position it within the MRI suite and give patients the necessary ventilation they require.

In the past, we have not been able to perform high resolution MRI scans to critically ill patients on a ventilator. With a new MRI-compatible ventilator, patients will have uninterrupted ventilation which will improve the Critical Care Team's ability to obtain diagnostic images to guide treatment and diagnosis of ventilated patients.

At Woodstock Hospital, our patients are at the heart of everything we do. To ensure our community has access to this life-saving equipment, we need your help to purchase this equipment for our Critical Care Unit.

Your generous donation can help us acquire this new technology that will make such a difference in the lives of those we care for. Every contribution will help us reach our goal.

The cost of a new MRI-compatible ventilator and monitoring equipment is \$155,000. This holiday season, I ask you to consider donating to our hospital. Your support will help ensure that our patients receive care close to home.

Wishing you and your loved ones a happy holiday season!

Brad Joosse



Brad Joosse in the MRI suite

Save the Date! SATURDAY, MAY 25TH, 2024

Beat those winter blues by getting active and preparing for the next Dairy Capital Run! We're excited to celebrate the Dairy Capital Run's 28th anniversary.

It's never too early to start training! Let us know how you're getting ready on socials.



