



Woodstock Hospital

NEWSLETTER

SUMMER
2022



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Strategic Plan Update

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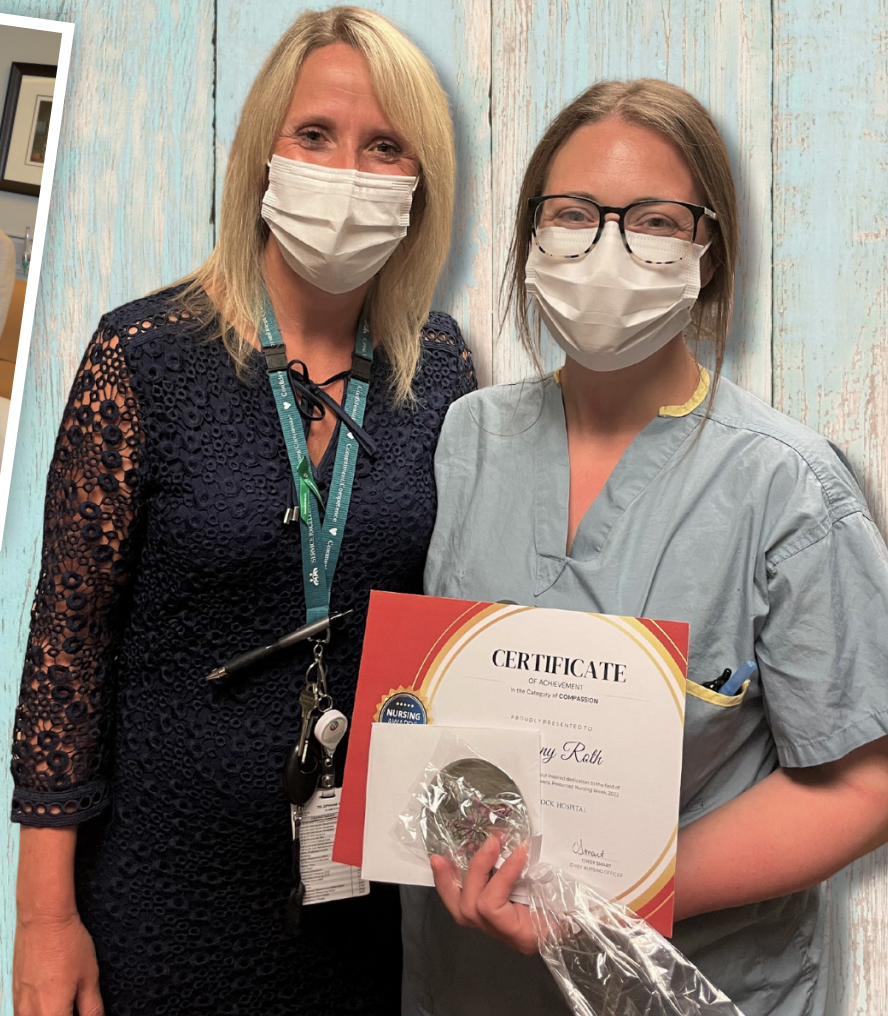
Hospital Board Report

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Spotlight on New Equipment



Hello Summer



MESSAGE from the President & CEO



Perry Lang
President & CEO

The Woodstock Hospital Board of Trust's 125th Annual General Meeting was held on June 28th, 2022. I am pleased to report that the hospital has ended the fiscal year in a positive financial position. I invite you to review the hospital's 2021-2022 financial report on page 10, and the report from the Board of Trust Chair on page

11. I want to thank the Board for their support and for their demonstrated appreciation for hospital staff throughout the amplified challenges of recent years. You can read about one of the staff appreciation efforts from the Board of Trust, on page 5.

While Woodstock Hospital staff and physicians continue to navigate the challenges brought forth by the COVID-19 pandemic, they have maintained commitment to their roles, their patients, and community; demonstrating teamwork, compassion, and perseverance. I would like to take this

opportunity, once again, to thank all Woodstock Hospital staff for their commendable efforts.

For some staff, this year marks milestones in their careers at Woodstock Hospital. I invite you to join us on page 3 where we celebrate staff who received long service recognition awards this May for achieving 10, 15, 20, 30, 35, and even 40 years of service at our hospital!

Throughout this Summer Issue of the Woodstock Hospital Newsletter, you will read about many causes for celebration in our hospital and community: the ten year anniversary of the Chemotherapy Clinic, the inaugural Woodstock Hospital Nursing Awards, receiving a grant to fund staff continuing education, and more. It is a breath of fresh air to be able to report on so many positive events/initiatives and as the summer continues, I look forward to more sunny days ahead.

On behalf of Woodstock Hospital, I wish you a safe, healthy, and happy summer. Thank you for continuing to stand by us, and for supporting our hospital. ■

WELCOME TO OUR HOSPITAL NEWSLETTER!

The Woodstock Hospital newsletters are published tri-yearly by Woodstock Hospital Board of Trust and the Woodstock Hospital Foundation. Past publications can be viewed electronically on the *News* section of the hospital website.

If you or someone you know would prefer to have the newsletters emailed to you, you can notify us by sending a message to ebeckenhauer@woodstockhospital.ca, or by subscribing on our website.



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MILESTONES

Achieved by Dedicated Staff

On May 12th, Woodstock Hospital hosted a celebration and barbecue in the courtyard, recognizing staff for achieving long service and milestone anniversaries in their careers at the hospital.

This year, 75 staff were honoured with milestone anniversaries, with one even achieving a record milestone of 40 years at Woodstock Hospital!

“Over the past 40 years I’ve watched the evolution of Woodstock Hospital, of health care, and of nursing. A lot has changed,” says Registered

Practical Nurse in the Woodstock Hospital Outpatient Clinic, Heather Yeck, who received a 40-Year Service Award. “With ‘change’, sometimes comes challenges—and I love them both. I’ve been very fortunate to have witnessed these evolutions and to have had so many opportunities to continue expanding my nursing skills here in Woodstock.”

Woodstock Hospital physicians were also recognized at the barbecue, with 23 physicians being honoured for service milestones of between ten to 25 years.

“The number of staff and physicians achieving such long service milestones speaks volumes to the dedication of our workforce and to the family-like culture here at Woodstock Hospital,” says event organizer, Bonnie West of the Human Resources team.

Even though some staff were not marking milestone anniversaries in 2022, 28 staff members still commemorated more than 25 years of service at Woodstock Hospital by attending this celebratory lunch. ■



Nancy Eaton, Registered Nurse in Hemodialysis, received a bouquet and Long Service Award for reaching an impressive 30-year career milestone at Woodstock Hospital.



(LtoR) Teresa Raposo of Physiotherapy, Collette Wilhelm of Health Records, and Ronalee McCutchen of Housekeeping, were recognized for 35 years of service at Woodstock Hospital.



Heather Yeck, Registered Practical Nurse in the Woodstock Hospital Emergency Department, was recognized for an inspiring 40 years of service with the organization.

DIVERSITY

and Inclusion Initiatives

In recognition and celebration of the ever-evolving demographic of our community, Woodstock Hospital formed a new staff committee to encourage an inclusive workplace that supports and showcases diversity. After an overwhelming response from staff and volunteers to be part of the team, the Diversity & Inclusion Committee met for the first time in May of 2021. Today, more than a year later, the committee is made up of 19 members, representative of diverse backgrounds and a variety of roles within the hospital.

“It’s crucial that we are promoting and facilitating a healthy and inclusive environment here at the hospital from a patient-care perspective, as well as from a Human Resources perspective,” says Perry Lang, committee

member and Woodstock Hospital President & CEO. “A spectrum of individuals with unique backgrounds and ideas provides opportunity for an invaluable collective; we want our hospital’s corporate culture to reflect and support that diversity through conscious inclusivity.”

In partnership with Oxford County, some of the work done by the committee to date has included promotion of International Women’s Day, Black History Month, and other awareness days celebrating diversity. The committee also worked to develop an official Land Acknowledgment for hospital meetings, to recognize the traditional territory of indigenous peoples.

Currently, the committee is busy working on the creation of a Smudging Policy for the hospital, and thanks to the generous funding from an RBC grant (see page 13), LGBTQIA+ educational training for all staff is also being developed. ■

MENTAL HEALTH

Service Innovation

Woodstock Hospital's Mental Health Services Department continues to innovate its programs and resources specific to the evolving needs and complexities of the community it serves.

Addictions Response Resource

In March of last year, an Addictions Response Resource was developed in collaboration with community partners for patients presenting to the Emergency Department requiring addiction services. The resource helps to supportively transition these patients to the appropriate community service(s), providing initial and follow-up relapse-prevention support until the community connection has been confirmed. It aims to minimize barriers in navigating a complex system alone, and mitigate the risk of relapse.

"In the first year of the Addictions Response Resource, more than 185 clients have been successfully connected to local addiction services, helping to reduce return visits to the Emergency Department and providing autonomy to clients who felt 'lost' in the system," says Woodstock Hospital Social Worker, Debrah Cook VanGalén. "The number of successful connections to addictions treatment services in our community demonstrates the impact and importance of this work."

Peer Support Initiative

As well as the Addictions Response Resource, another

Mental Health initiative at the hospital includes facilitating Peer Support. Peer Supports are individuals with lived mental health experience who have successfully made transitions between community services and are now in recovery. These individuals use a combination of their lived experiences as well as formal training, in order to build mutually understanding relationships with mental health patients requiring transition to a community resource. Because Peer Supports have undergone and maintained their own recovery process, they are able to uniquely help support individuals who are working on their own mental health recovery plan. Peer support is not intended to replace traditional clinical care programs, but rather to complement them.

First Responder Mental Health Specialty Program

A third recent initiative from the hospital's Mental Health Services Department, in partnership with the Workplace Safety and Insurance Board of Ontario (WSIB) and Trillium Health Partners, is the extensive First Responder Mental Health Specialty Program Pilot. The program is a mental health assessment and treatment program for firefighters, paramedics, police officers, and other First Responders who experience recurrent exposure to traumatic events. This program uses a comprehensive, team-based approach to help First Responders acquire the necessary supports to manage and overcome their response to trauma and possible Post Traumatic Stress Disorder (PTSD). ■

PHYSICIANS

in Training Visit WH

From May 30th to June 3rd, twelve first-year medical students from Western University's Schulich School of Medicine & Dentistry shadowed physicians at Woodstock Hospital during what is referred to as "Discovery Week". Discovery Week is a unique learning opportunity that aims to provide future physicians with a better understanding of healthcare provision in rural hospitals.

"Although they are still six years away from becoming practicing physicians, showcasing our impressive facility and faculty to these students is an important investment for the future of our hospital and community," says Dr. Malcolm MacLeod, Woodstock Hospital Chief of Staff. "Connecting with our future physicians *now* could positively impact future recruitment efforts."

During Discovery Week, students had the opportunity to rotate through different areas of the hospital, shadowing different Woodstock Hospital physicians specializing in a range of clinical expertises. ■



Twelve first-year medical students from Western University's Schulich School of Medicine & Dentistry visited WH from May 30-June 3, 2022.

HONOURING Retiring Employees



Nancy Douglas, Registered Nurse, is retiring after 15 years at Woodstock Hospital. Spending five working in the hospital's Complex Continuing Care unit, Nancy more recently practiced nursing in Inpatient Rehabilitation, where she formed many life-long friendships.

"I will miss the friendly faces and the warm atmosphere of Woodstock Hospital," says Nancy. "I was truly proud to be a member of this wonderful health care community."

In her retirement, Nancy looks forward to spending time enjoying family, relaxing at the cottage, and travelling with her husband.



Sherry Maltby is retiring from Woodstock Hospital after more than 38 years as a Registered Nurse (RN). Sherry worked on the Medical/Surgical floor for 13 years before she was hired as the very first RN for the new Dialysis Unit in 1997.

Sherry describes her career as having been personally fulfilling, and fondly reflects on her time spent with co-workers and the connections she's made with her patients and their families.

Sherry looks forward to travelling more in her retirement, as well as spending time with friends and family, curling, hiking, and gardening.



Donna Osinga is retiring from her role as a Ward Clerk in Maternal Child/Women's Health Services after 25 years at Woodstock Hospital. Donna has loved working in obstetrics, welcoming new babies, and getting to see the looks on the faces of new parents. Over the past few years, Donna also had the pleasure of working with her daughter who is a nurse on the same unit. Donna will miss her team members who have become her "work family" and will cherish the lifelong friendships she has formed at Woodstock Hospital.

In retirement, Donna looks forward to travelling out East with her husband, spending time with her children, and watching her grandchildren grow.

EMPLOYEE Appreciation from Board of Trust

On Wednesday, June 1st and Sunday, June 5th, the hospital Board of Trust recognized the dedicated efforts of Woodstock Hospital staff with lunch in the afternoon, and an evening treat for staff on night shifts.

"Staff at our hospital should be proud of the role they have played, and continue to play, in keeping our community healthy and safe during times of uncertainty," says Beth Taylor, Chair of the hospital's Board of Trust. "The Board knows that the past two years have been challenging, and we want staff to know that their efforts are recognized and appreciated."

Despite challenges brought forth in recent years, Woodstock Hospital continued to persevere through every wave of the COVID-19 pandemic, accepting patient transfers, redeploying to the community, assisting with vaccine roll-out, and more; all while undergoing increased risk, for the sake and wellbeing of their community. ■



Board members greeting staff during the employee appreciation lunch on Wednesday, June 1, 2022.

CELEBRATING National Nursing Week

Every year, nurses are recognized and celebrated during National Nursing Week. For this year's Nursing Week, from May 9th to May 13th, Woodstock Hospital chose to celebrate with the theme of "Nurses Supporting Nurses".

One of the ways the hospital observed this theme was through the inaugural Woodstock Hospital Nursing Awards. Nursing staff were invited to recognize the efforts of their colleagues by nominating a fellow nurse for an award in each of the six categories

represented by the hospital's corporate values: Compassion, Innovation, Resourcefulness, Collaboration, Leadership, and Ethics. Nominations were submitted with an example of how the candidate has demonstrated the particular value. To ensure an unbiased deliberation, winners were selected by members of the hospital's Patient and Family Advisory Committee after a review of all submissions.

"The challenges endured and overcome by nurses for the wellbeing

of others are substantial, even in the best of times," says, Chief Nursing Officer, Cindy Smart. "After withstanding more than two long years of unprecedented adversity, now more than ever, nurses deserve to be recognized and celebrated for their admirable efforts."

Winners of the 2022 Woodstock Hospital Nursing Awards were also given copies of the award submission forms that had been written by their peers in the nomination process. ■



Recipient of Nursing Achievement Award in the category of Compassion, Brittany Roth (right), Registered Nurse in the Emergency Department; with Chief Nursing Officer, Cindy Smart (left).



Recipient of Nursing Achievement Award in the category of Innovation, Amanda Battram, Registered Nurse in the Dialysis unit.



Recipient of Nursing Achievement Award in the category of Resourcefulness, Nicole Peterson (left), Registered Nurse and CCU Clinical Educator; with CCU Director, Brad Joosse (right).



Recipient of Nursing Achievement Award in the category of Collaboration, Nicole Felker, Registered Nurse and Clinical Educator/Quality Risk Specialist.



Recipient of Nursing Achievement Award in the category of Leadership, Kelly Verhoeve, Registered Nurse and Manager of Professional Development/Accreditation Coordinator.



Recipient of Nursing Achievement Award in the category of Ethics, Abigail Otaki, Registered Nurse in Maternal Child/Women's Health Services.

UNVEILING

Commemorative Water Feature

This May, a water feature was unveiled in the Woodstock Hospital courtyard in commemoration of the tenth anniversary of the new hospital facility on Juliana Drive, celebrated last fall in 2021.

With its manicured gardens and blossoming trees, the Woodstock Hospital courtyard is a serene environment, offering a place of respite for staff to take breaks as well as for family and friends to visit their loved ones who are staying in the hospital. The new water feature has further enhanced the peaceful aesthetic of the courtyard with soothing sounds of a waterfall for all to enjoy. ■



WELCOMING

Clinical Externs for the Summer

Woodstock Hospital has launched a trial initiative, welcoming twelve nursing students for a summer clinical externship. The program aims to give students the opportunity to gain positive work experience and additional knowledge to support their ongoing learning.

Clinical Externs will work within the wider health care teams at the hospital to ensure their skills are put into practice where safe and appropriate to do so, playing supporting roles in providing patient care on select medicine units and in Complex Continuing Care. ■



RECYCLING

Program for Face Masks

Staff and visitor face masks, N95 masks, and other polyethylene/polypropylene products can now be recycled at Woodstock Hospital. Designated collection bins are located at exits throughout the hospital for mask disposal. Masks from the bins are collected for transport to Lifecycle Revive in Brantford where they are reprocessed into other products.

This green initiative aims to help divert from the landfill the large volume of masks and personal protective equipment that the hospital has had to use over the past two years in response to the pandemic. ■



STRATEGIC PLAN

Progress Update and Evaluation

Three years ago, Woodstock Hospital engaged patients, patient families, staff, and the community to inform the development of the hospital's Strategic Plan for 2020-2025. The engagement process was conducted in the form of open houses, community outreach initiatives, surveys, and information sessions; and successfully gathered input from nearly 1,000 individuals. From this input, Woodstock Hospital's current Mission, Vision, and Values were born, along with four strategic pillars (Caring, Empowering, Growing, and Connecting) intended to guide organizational initiatives and decision-making, while ensuring all are working towards a shared vision.

To ensure the success of the Strategic Plan, Woodstock Hospital developed a Tactical Plan detailing specific objectives, actions and initiatives, as well as associated timeframes, to be routinely evaluated and reported quarterly. On the 2021/2022 Tactical Plan, there were 98 initiatives linked to a strategic direction that falls under one of the four strategic pillars. For example, under the strategic pillar of Caring, one strategic direction is to "continually pursue the safest possible care for our patients", and an associated tactical initiative was to achieve Accreditation. This particular objective was successfully completed in year one when the hospital

achieved Exemplary Standing status from Accreditation Canada.

"While the pandemic did present challenges in keeping our initiatives on target, the hospital managed to perform well on the Tactical Plan for 2021/2022, with almost all initiatives on track," says Director of Strategic Planning, Community Engagement & Patient Experience Lead, Jennifer Lynch. "Our strategic pillars will continue to guide us forward, as we stay committed to providing excellent care, empowering our patients and staff, and enhancing relationships with community partners."

Initiatives that were impacted by the pandemic have been carried over to the Tactical Plan for 2022/2023, which also includes 73 initiatives for the new year. ■



CHEMOTHERAPY

Clinic Celebrates Tenth Anniversary

This May, Woodstock Hospital's Chemotherapy Clinic celebrated its tenth anniversary of providing cancer care to oncology patients in Oxford County.

"Travelling to and from medical appointments can add to the stress of an already burdensome diagnosis," says Fatima Vieira-Cabral, Director of Pharmacy, Chemotherapy and IV Infusion Clinic at Woodstock Hospital.

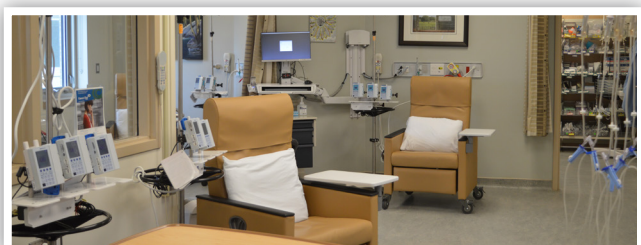
"By opening a Chemotherapy Clinic here in Woodstock, we hoped to bring cancer care closer to home for members of our community and alleviate some of the disruption to everyday life for cancer patients and their families. We have been able to expand over the last ten years to continue to meet the growing need for oncology care in our county."

The hospital's Chemotherapy Clinic is

a Level 4 satellite of London Regional Cancer Program (LRCP), providing treatment including chemotherapy, immunotherapy, and bisphosphonate therapy, and since 2020, includes the services of a Medical Oncology Clinic. The Chemotherapy Clinic consists of three exam rooms and eight treatment chairs, staffed by a highly skilled healthcare team, with complete physician coverage five days a week. The clinic not only treats the physical aspect of cancer, but also considers the emotional, psychological, and mental impacts of treatment on the wellbeing of oncology patients. ■



(L to R) Michelle Jayne, Booking Clerk; Kim Vandenberg, R.N.; Kim Dilello, R.N.; Corinne Hoekstra, Clinical Resource Nurse; Catherine Bond-Mills, Pharmacist; Brenda Hess, Pharmacy Technician; and Fatima Vieira-Cabral, Director of Pharmacy, Chemotherapy and IV Infusion Clinic



The Chemotherapy Clinic at Woodstock Hospital is located on the Lower Level in L250 and consists of three exam rooms and eight treatment chairs.

HEALTHCARE Behind the Scenes

The term “healthcare worker” is often associated with scrub-caps, surgical gowns, and the roles of direct care providers. However, there are many healthcare workers behind the scenes—though less recognizable—that play invaluable roles, crucial to the patient care at Woodstock Hospital. Meet a few of these healthcare workers “behind the scenes”!



My name is Marion and I work in the Woodstock Hospital Stores Department.

The Stores Department is responsible for keeping the hospital stocked with all the tools, materials, and supplies needed to care for our patients, and making sure these supplies are quality-control checked and not approaching expiry. The Stores Department is also responsible for following up with items that have been back-ordered and figuring out solutions to supplement products that might not arrive on time. The pandemic has expanded the roles for the staff in Stores. Every day, I go around the entire hospital and restock all areas with the appropriate pandemic supplies such as various masks, gloves, gowns, COVID swabs, rapid tests, hand sanitizer, and more.

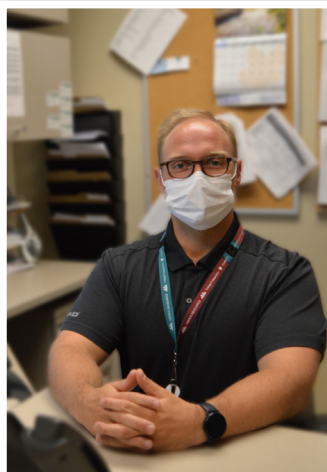
The pandemic has created many challenges for the Stores Department due to back orders. Regardless, along with the support of the hospital's Purchasing Department, our team in Stores has worked hard to ensure that staff and patients at Woodstock Hospital have everything they need to give and receive excellent care.



Hi, I'm Kelly, the Director of Woodstock Hospital's Staff Development Department.

My team and I are responsible for auditing and evaluating standards of practice, and then organizing education for staff so that they are able to provide patients with the safest care possible. We are also responsible for reviewing and revising policies and procedures; and annually, we host a week of fun—and educational—interactive initiatives for staff.

Currently, I am leading the Electronic Documentation Project at our hospital, working with our region to finish implementing an electronic health record system to enhance patient safety and improve communication between different healthcare providers. I also monitor compliance and gather evidence in order to help the hospital achieve Accreditation—an important indicator of the hospital's success. Being accredited with Exemplary Standing most recently in 2020, is reassurance to our community that we are committed to providing the highest quality care for our patients.



My name is Adam and I'm the hospital's Occupational Health and Safety Leader.

The goal of the Occupational Health and Safety Department is to help create the safest environment possible for all Woodstock Hospital staff, patients, and visitors. This is done by making sure that the organization complies with the legal roles and responsibilities under a number of different pieces of legislation, including Ontario's Occupational Health & Safety Act (OHSA). This includes, but is not limited to, developing safety rules, preventing and managing hazards, making certain that all equipment is safe to use, and ensuring staff are safety trained and training-compliant.

In my role, I provide occupational health leadership to help ensure staff are healthy in body, mind, and spirit. The pandemic has highlighted the importance of Occupational Health and Safety as our team has worked tirelessly to navigate staffing shortages due to time-off, while creating and enforcing policies to ensure Woodstock Hospital continues to be a safe and healthy workplace.



Woodstock Hospital, incorporated without share capital under the laws of Ontario.

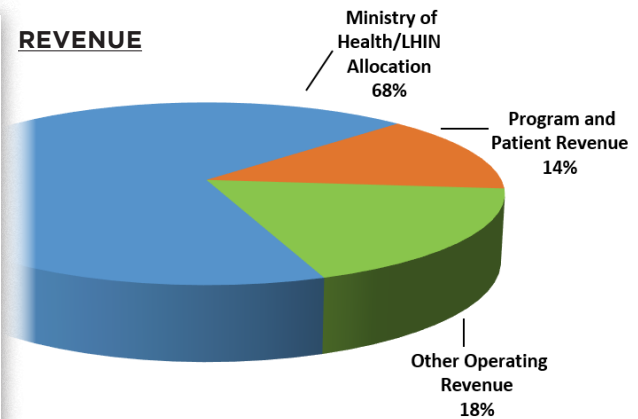
	2021/2022	2020/2021
REVENUE		
Ministry of Health/LHIN Allocation	\$ 108,066,758	98,704,996
Program and Patient Revenue	21,809,903	19,754,221
Other Operating Revenue	28,385,336	27,333,435
	158,261,997	145,792,652
EXPENDITURES		
Salaries, Wages and Benefits	\$ 84,210,110	77,222,985
Supplies and Other Operating Expenses	33,008,111	34,803,669
Drugs, Medical and Surgical Supplies	12,639,508	10,957,957
Equipment and Building Amortization	8,486,748	8,642,780
Long Term Building Expense	9,735,816	9,941,292
	148,080,293	141,568,683
EXCESS OF REVENUE OVER EXPENSES	\$ 10,181,704	4,223,969

Audited reports are available by contacting the Finance Department at (519) 421-4227.

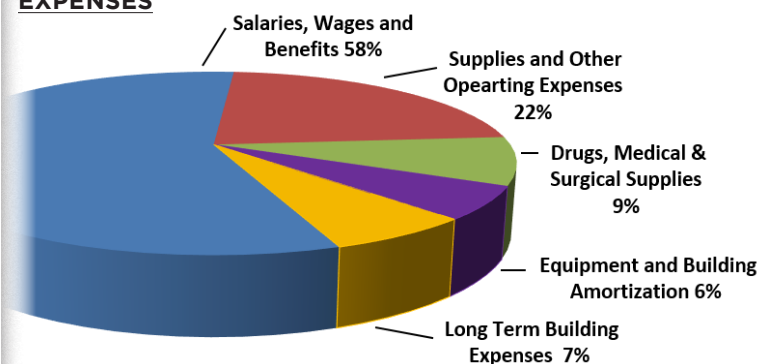
STATISTICS

	2021/22	2020/21
Surgical Procedures	8,121	6,398
Admissions	7,076	6,282
Patient Days	50,571	45,610
Births	1,138	984
Emergency Visits	44,558	35,147
Chemotherapy	2,903	2,326
MRI Exams	6,714	6,100
Renal Dialysis Treatments	4,865	5,136
Total Hip/Knee Replacements	334	269
Outpatient Mental Health	21,636	20,349
Cataracts	984	809

REVENUE



EXPENSES





WOODSTOCK HOSPITAL

2021/22 BOARD OF TRUST MEMBERS

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REPORT to the Community



Beth Taylor,
Woodstock Hospital
Board of Trust, Chair

It is my privilege and pleasure to present my report to the community for the fiscal year ending March 31, 2022.

This year was the second year of the pandemic, and I would be remiss if I didn't thank all hospital staff for their dedication to quality care and service, despite the toll it has taken on many. Not only did frontline staff continue to provide excellent patient care, but support staff also helped to keep us safe by ensuring the hospital was operating efficiently, and was a clean and safe environment to provide/receive care. In addition, staff were often redeployed when needed, to help other facilities with their infection control procedures and in providing care. For all of this, the Board—and the community—thanks the entire Woodstock Hospital staff.

November 19, 2021 marked the tenth anniversary of Woodstock Hospital. In honour of the milestone, the hospital welcomed back five former staff members who were instrumental in making the dream of a new hospital become a reality, more than a decade ago. Guests included: former President & CEO, Natasa Veljovic; former Chief Nursing Officers, Karen Bartlett and Jayne Menard; former Director of Woodstock Hospital Foundation, Vicky Davey; and former

Executive Assistant, Carole Carter. A water feature has been installed in the hospital courtyard to commemorate this significant milestone and will be enjoyed for years to come.

The sale of the old hospital site is finally complete. After years of working collaboratively with the Ministry of the Environment, Conservation and Parks, the Ministry has approved the record of site condition (RSC) and the developer will have shovels in the ground soon. Thank-you to senior staff who spent many hours preparing the site to be developed into residential properties.

The Board would also like to emphasize our appreciation for the great fundraising efforts undertaken by the Woodstock Hospital Foundation. The work of the Foundation and the generosity of their donors and sponsors is truly invaluable to our hospital and community.

We have ended the year in an excellent financial position, while being able to continue to improve the facility as needed. I would like to thank my fellow Board members for their commitment to the hospital, the work that is done here, and the community we serve.

Our community is incredibly lucky to have such a wonderful facility staffed by such wonderful people. Heartfelt thanks to all staff and physicians; I am very proud to say I am a Board member for the Woodstock Hospital. ■

MESSAGE from the Woodstock Hospital Foundation



Jocelyn Jenner,
Senior Development Officer

Summer is underway and that means so is the Woodstock Hospital Foundation's Sizzling Summer promotions for our online 50/50 Raffle. As we celebrate the 50/50's second summer season, we are excited to be announcing special offers for the summer months including some great Early

Bird prizes, deals on ticket bundles, and extra chances to win! Currently, proceeds from the online 50/50 are going toward supporting the purchase of a new Computerized Tomography (CT) scanner for the hospital's Diagnostic Imaging department. Learn more about our Sizzling Summer promotions on page 14.

This spring marked the 26th year of the Woodstock Hospital Foundation's Annual Dairy Capital Run. Once again, the event was held remotely, allowing participants to complete the run at a place and time most convenient for them from May 29th until June 30th. Thanks to our eager participants and generous sponsors, this year's event raised \$21,000 to support the purchase of Rapid Infusers for the Critical Care Unit and Maternal Child/Women's Health Services. Thank you to all who helped raise the funds that will support bringing this new life-saving technology to Woodstock Hospital!

On Wednesday, June 15th, the Woodstock Hospital Foundation's Charity Golf Tournament returned to Craigowan Golf Club to raise funds for training equipment for the hospital's Staff Development department. Thank you to all the participants, sponsors, and volunteers who helped make the 23rd Charity Golf Tournament a success! Special thanks to our Title Sponsors: CIBC Wood Gundy and The Lowes Family.

On page 13, I invite you to read about the recent equipment purchase made possible by last year's Charity Golf Tournament in 2021. Thanks to the generous support we received, the hospital's Laboratory Services department was able to upgrade their Chemistry Analyzer to the latest, cutting-edge technology. I encourage you to read how these meaningful contributions from last year's event are positively impacting the patient care at our hospital today!

On behalf of the Woodstock Hospital Foundation, I would like to thank our sponsors, donors, and event participants for continuously supporting our fundraising initiatives. Your support truly makes a difference in our community, making sure the skilled teams at Woodstock Hospital have the equipment and technology they need to provide the best patient care possible. Thank you.

Wishing you a safe and sunny summer season! ■

LEGACY GIVING

Making a lasting Contribution

Making a will is about protecting your loved ones and leaving a legacy. Without a will, a person's best intentions and promises made, might not be realized. The value of having an estate plan can be measured in peace of mind for the individual and for their family, as well as savings in tax dollars for their estate.

When preparing a will, most people want to be sure that they can provide for the needs of their loved ones. What many people do not realize, however, are the possible tax consequences to their estate that will ensue. If you had a choice to give a portion of your estate to the government in taxes, or to leave a lasting donation with a charity, which would you prefer? Including a charity in your will—a charity like the Woodstock Hospital Foundation, for example—is a great option for those who are interested in providing for their loved ones, while limiting their

legacy's exposure to estate taxes, *and* being able to leave a meaningful bequest to help shape the future of their community.

Remember, regardless of age or lifestyle, every adult is advised to have a current and valid will. Estate planning does not need to be expensive or complicated. If you are considering a gift to charity, you may wish to discuss your options with an accountant or estate planner, who can help to ensure that your estate receives the most favourable tax treatment possible.

"On behalf of our community, we would like to offer our sincere thanks to the many donors who have chosen to make a lasting contribution to our hospital by including the Woodstock Hospital Foundation in their will," says Jocelyn Jenner, Foundation Senior Development Officer. "Those generous individuals have become partners in shaping the future of healthcare in our community."

With a little planning, you can provide for loved ones, save taxes, *and* leave a lasting legacy in your community. ■

EQUIPMENT

Spotlight: Chemistry Analyzer

Thanks to funds raised by the 2021 Woodstock Hospital Foundation Charity Golf Tournament, Laboratory Services was able to upgrade their Chemistry Analyzer to the state-of-the-art VITROS® XT 7600 System.

A Chemistry Analyzer examines patient samples, calculating the concentration of certain substances within them to determine prognostic information. This information allows patients to receive diagnoses and is crucial in determining treatment options.

“Our existing equipment was over ten years old and was beginning to require an increase in service support and maintenance,” says Laboratory Services Director, David Rupert. “This new equipment will reduce maintenance-related downtime, optimizing our efficiency—something that will ultimately, and positively, impact the patient experience at our hospital.”

The innovative technology of the new equipment also allows two tests to be performed at the same time—doubling the output of the hospital’s former Chemistry Analyzer. The digital imaging capability of the new equipment also provides higher quality results, improving the accuracy of sample prognostics.

“This is a welcome addition to our lab automation systems,” says David. “I want to thank the generous donors who helped make this purchase possible, and who are continually helping us to enhance the patient care we provide at Woodstock Hospital.” ■



(L to R) RBC Branch Director and Investment Advisor, John Goodbun; RBC Community Manager, Majid Minawi; and RBC Associate Account Manager, Melissa Machin; with Woodstock Hospital Director of Staff Development, Kelly Verhoeve; Woodstock Hospital Chief Nursing Officer, Cindy Smart; and Woodstock Hospital President & CEO, Perry Lang

EDUCATION

for Staff, Funded by RBC

Woodstock Hospital Foundation is grateful to have received a grant for \$11,000 from Royal Bank of Canada (RBC) to support continuing education for hospital staff. This is the fourth consecutive year that RBC has charitably invested in educational opportunities for the staff at Woodstock Hospital. Thanks to the generosity of RBC, as part of their ongoing training and development, staff received Nonviolent Crisis Intervention training in 2019, cultural diversity training in 2020, and leadership training in 2021. This year’s grant will be going towards LGBTQIA+ education.

The Foundation and hospital would like to express their appreciation to RBC on behalf of staff, patients, and the larger community, for investing in healthcare workers. ■

SUMMER PROMOTIONS

are Back for the Foundation's Online 50/50 Raffle

Once again this summer, things are heating up for the Woodstock Hospital Foundation's Online 50/50 Raffle! *Sizzling Summer* is back with great promotions for this June, July, and August. To help support the Woodstock Hospital and for your chance to win, visit www.woodstock5050.ca (license No. RAF1250726). **Special thank-you to our sponsors:**



INSURANCE
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Tim HOWARD

SIZZLING
Summer

50/50

**Woodstock Hospital
FOUNDATION**

JUNE

Early Bird Draw #1 for \$750: JUN 2

Early Bird Draw #2 for \$500: JUN 9

Early Bird Draw #3 for \$500: JUN 16

Grand Prize Draw: JUN 30, 10am

JULY

SPECIAL OFFER: 377 tickets for \$40

Early Bird Draw #1 for \$500: JUL 7

Early Bird Draw #2 for \$750: JUL 14

Early Bird Draw #3 for \$500: JUL 21

Grand Prize Draw: JUL 28, 10am

AUGUST

Early Bird Draw #1 for \$500: AUG 4

Early Bird Draw #2 for \$500: AUG 11

Early Bird Draw #3 for \$500: AUG 18

BONUS Early Bird Draw for \$500: AUG 25

Grand Prize Draw: AUG 31, 10am

RACE TEAMS, Increasing Patient Safety

The Critical Care Unit (CCU) is the area in the hospital that provides specialized care for the sickest, most vulnerable patients. But what happens if a patient from a different area of the hospital stops breathing, loses consciousness, or has a drastic decline in their condition? In moments like these, there's no time to waste, so Woodstock Hospital brings the CCU to them.

In February of this year, Woodstock Hospital introduced Rapid Assessment of Critical Events (RACE) Teams. A RACE Team is assigned and present on every shift at the hospital—24 hours a day, seven days a week—and consists of a designated CCU Registered Nurse and a Registered Respiratory Therapist. If a patient in the hospital begins showing signs of deterioration related to their airway, breathing, circulation, or level of consciousness, the RACE Team on duty responds right away so they can intervene.

Because a RACE Team is always on-call, they are able to respond to a call almost immediately. Thanks to this early intervention, out of the first 20 RACE Team calls at Woodstock Hospital, 18 patients were able to be treated quickly and safely in their own rooms without needing to be transferred to the CCU. ■



Pictured with RACE cart: Chuan Yonge, Manager of Respiratory Therapy; Brad Joesse, Director of CCU.

Hi, I'm Brad Joesse and I'm the Director of the CCU at Woodstock Hospital.

My colleague, Chuan, and I (pictured above) helped to implement RACE Teams at our hospital.

When a RACE team responds to a call, they arrive on scene with their 'RACE cart' (pictured above), stocked with care supplies and equipped with technology for medical documentation. However, currently, the RACE Team *also* has to bring a crash cart in order to monitor vital signs or to treat a patient who might be in or near cardiac arrest.

We need your help to purchase a designated Cardiac Monitor and Defibrillator to add to our RACE cart. This equipment will be used to measure vital signs like blood pressure, heart rate, oxygen levels, and heart rhythms. With this technology, our RACE Team will be able to respond to emergencies with a single equipment cart, increasing efficiency in the moments where every second counts. With all equipment on one cart, the RACE Team will have everything they need at their fingertips to assist in the rapid assessment and treatment of a declining patient. The cost of a Zoll-R Series Cardiac Monitor and Defibrillator is \$25,000.

I ask you to consider making a gift to support the purchase of life-saving equipment such as the Zoll-R Series Cardiac Monitor and Defibrillator, by calling the Woodstock Hospital Foundation at (519) 421-4226, visiting www.whfoundation.ca, or by using the clip-off donation form on the back cover of this newsletter. Your contributions towards medical technology helps us to further increase patient safety at Woodstock Hospital.

Thank you in advance for your generous support that helps make initiatives like our RACE Teams possible.

 Brad Joesse, Director of Critical Care Unit, Woodstock Hospital



THE DAIRY CAPITAL

WALK & RUN

**2022 VIRTUAL EVENT
RAISED \$21,000**

Thank you to everyone who supported this event!

SPECIAL THANKS TO OUR SPONSORS:



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SENTINEL REVIEW



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THANK YOU FOR YOUR SUPPORT!



Please mail to: Woodstock Hospital Foundation
310 Juliana Drive, Woodstock ON N4V 0A4

Online Donations: www.whfoundation.ca



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FOUNDATION**