



Woodstock Hospital

NEWSLETTER

SPRING
2021



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MESSAGE from the President & CEO



Perry Lang
President & CEO

It has now been a year since the World Health Organization declared COVID-19 a global pandemic in March 2020. This public health crisis has affected us all in so many different ways. It has changed the way we work, live, and interact with others.

The COVID-19 pandemic has also presented our organization with the challenge of implementing virtual visits and the opportunity to optimize our service delivery. We are proud to share information about our new minor procedure room on page 3, which saw its first cataract patient on January 5, 2021.

We continue to work collaboratively with our community partners to respond to COVID-19 outbreaks. As of December 2020, WH staff have been voluntarily redeployed to provide assistance and support to long-term care and retirement homes in Oxford County. In this newsletter, we recognize staff for their community efforts on page 6.

There is some light at the end of what has been a difficult year. The arrival and distribution of COVID-19 vaccines

is a positive step towards a brighter future. Medical Officer of Health, Dr. Joyce Lock, shares information about COVID-19 vaccines on page 6 of this newsletter.

For our feature article, Woodstock Hospital is pleased to highlight our impressive accreditation evaluations. The Laboratory and Pharmacy Departments underwent mandatory assessments, while the entire hospital underwent a voluntary assessment by Accreditation Canada. We share our accreditation achievements on pages 8 and 9.

The Woodstock Hospital Foundation's online 50/50 raffle continues to be very successful, with multiple take home prizes over \$35,000. Our staff and community have embraced this new fundraising initiative, and you can feel the excitement throughout the hospital. Turn to page 10 to learn about some of the equipment this initiative is supporting.

With the spring weather around the corner, I always begin to look forward to warmer weather and the Dairy Capital Run. We have reached a milestone with this event, as the run is celebrating its 25th year. I invite you to participate in the virtual fun run or walk in support of Woodstock Hospital. ■



WOODSTOCK HOSPITAL

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310 Juliana Drive
Woodstock, ON N4V 0A4

WH: 519.421.4211
www.wgh.on.ca

Foundation: 519.421.4226
www.wghfoundation.ca



WOODSTOCK HOSPITAL
FOUNDATION

ON THE COVER ACCREDITATION ACHIEVEMENTS

Our hospital recently underwent three accreditation surveys. Our Pharmacy and Laboratory Departments underwent separate mandatory accreditation assessments, while the entire hospital participated in a voluntary accreditation.

The success of these accreditations is featured on page 8 and 9 of this newsletter. Pictured on the front cover are representatives from the three teams that were involved with the accreditation process.

Cover Photo: (LtoR) David Rupert, Director Technical Services; Diane Murray, Registered Nurse and Palliative Care Coordinator; Sharron Poole, Hospital Coordinator; Catherine Payne, Pharmacy Operations Supervisor; Fatima Vieira-Cabral, Director of Pharmacy and Chemotherapy; Kelly Verhoeve, Manager of Professional Development/Accreditation Coordinator.



NEW Minor Procedure Room

At Woodstock Hospital, we continually look for innovative ways to enhance our programs and services to meet the needs of our community. One recent change is the relocation of cataract surgeries from the Operating Room (OR) to a newly redesigned minor procedure room. This new space is located in the Pre-Admit Clinic on the main floor of the hospital.

“When the Ministry of Health recommended hospitals reintroduce surgeries and procedures that were paused due to COVID-19, we recognized a competing need for OR time to make our way through the backlog,” explained Janice Koekebakker, Director of Surgical Services. “Because pre-operative nursing and anesthesia consult appointments were now occurring virtually rather than in-person, we had an unused treatment area in the Pre-Admit Clinic.”

With improved technology, cataract surgery has come a long way over the years and is now considered a minor procedure. At Woodstock Hospital, cataract patients receive an eye gel that dilates and freezes the eye. The procedure is done while the patient is awake and remains in their street clothes. It takes a total of 10-15 minutes to complete the procedure.

Although cataract surgery is considered minor surgery, the procedure room had to meet the same CSA standards as an operating room. Construction took place in November and December 2020, with the first cataract



(LtoR) Nadezda Zvonkova, RPN; Rachel Price, RPN; and Ophthalmologist Dr. Derek Lui with cataract patient Charmagne Blakeman.

surgery performed in the new space on January 5, 2021.

By moving cataracts out of the OR, the hospital has freed up time in the OR for other surgeries that require general anesthesia, such as tonsils, hernias, and orthopedic cases. But according to Janice, that's not the only benefit.

“With both of our ophthalmologists utilizing operating time in the new procedure room, we have been able to increase the number of cataract procedures performed, which will reduce wait times,” added Janice.

Looking ahead, the hospital plans to move other minor procedures, such as carpal tunnels, to the new space. ■

PARTNERING with Community Organizations

Woodstock Hospital was pleased to partner with the OPP and Woodstock Police to have Constable Lisa Narancsik host a webex for hospital staff to learn how to identify potential cases of human trafficking in the Emergency Department.

“Because of where you are situated along the highway, Woodstock Hospital is at the centre of what is happening,” stated Constable Narancsik. “People can travel down the highway towards the United States or in the opposite direction towards Toronto where there is a major airport.”

Constable Narancsik confirmed there have been cases of human trafficking in Oxford County. Human trafficking involves the recruitment, harbouring and control of the movement of persons for the purpose of exploitation. Constable Narancsik said one thing that hospital staff can do to help victims is have information and resources available that they can hand to the individual should they suspect something is wrong.

“It's important that we all work together to provide the victim with the proper resources and supports they may need to help get them out of the situation,” added Constable Narancsik.

WH looks forward to continuing to collaborate with our partners, to effectively respond to emerging healthcare trends and issues impacting the community. For more information visit www.canadiancentretoendhumantrafficking.ca. ■



Ontario Provincial Police
Constable Lisa Narancsik.

SPOTLIGHT

on Respiratory Therapy

The COVID-19 pandemic has brought the important role of Respiratory Therapists (RT) to the forefront. If patients develop severe respiratory complications and need the assistance of a ventilator, it is the RTs job to operate these machines and continually manage and assess the patient's respiratory status.

While you may not have heard as much about this profession before the pandemic, RTs have always been an integral part of the healthcare team. Caring for ventilated patients is just one aspect of their profession.

"RTs evaluate a number of different lung and breathing disorders and recommend and carry out treatments," explained Chuan Yong, Manager of Respiratory Therapy. "They also respond to cardiac arrest codes, including neonatal resuscitations."

Woodstock Hospital's Cardio-Respiratory Department is comprised of 14 Registered Respiratory Therapists and one Cardio-Vascular Technologist.



Woodstock Hospital's Respiratory Therapists with Manager, Chuan Yong. (LtoR) Josh Brekelmans, Chuan Yong, Emily Farrell, Michael Holcombe, Kelly Regier, Danielle Patterson, Courtney Groot, Lindsay McCallum, Janelle Steedman, John De Boeck.

are working to their full scope of practice and ensuring the services provided are current and based on best available scientific evidence. The goal of the department is to ensure residents of Oxford County receive respiratory care when they need it, and as close to home as possible.

"By building our staff's confidence with additional training and education, we are empowering staff to expand their expertise, which in turn leads to more job satisfaction and employee retention," said Chuan.

Woodstock Hospital has over 1,000 staff in a variety of different roles. Each staff member is essential to the WH family and helps ensure we are providing exceptional care and services for patients in Oxford County. We thank Chuan and his team for sharing insight into the exciting role of Respiratory Therapy. ■

By building our staff's confidence with additional training and education, we are empowering staff..."

-Chuan Yong

"Over the past year, our department has grown and we have been able to increase the hours and appointments for outpatient services such as Pulmonary Function Tests and Holter Monitoring," added Chuan. "This means that Oxford County residents will have more timely access to cardiopulmonary tests."

Chuan has also been focusing on more training and education for staff within the department, so that the RTs

DID YOU KNOW?

You can send e-mail greetings to a patient!



An easy way to brighten a patient's day is by sending them an email greeting and letting them know that you are thinking about them. All you have to do is email your greeting to ecard@wgh.on.ca and include the patient's name and room number in your message. Now, more than ever, it is important to check in on one another. ■



Rosemary George shared her experience as a patient who had knee replacement surgery at the hospital.

A LETTER

from a Grateful Patient

I have been telling anyone who will listen, what a positive experience I had at the hospital while having a knee replacement on November 3, 2020. So I thought I would also share my experience with you.

First stop, the COVID-19 check-in where everyone was quick, helpful and friendly. Next, registration and the same experience. The employee anticipated my need for

a porter, who arrived and whisked me off to surgery.

I was met by Dr. Petis and the surgical team and could not have felt more confident that I was in good hands. Dr. Petis had previously offered to refer me to other hospitals in the area that may have shorter wait lists, but I wanted Woodstock and Dr. Petis and I was prepared to wait. There is so much talent among the surgeons that are on staff at Woodstock Hospital. We are blessed.

Post-op, I awoke to very caring nurses in my room who had me up in no time walking with my walker. Very skilled ladies who said "one, two, three" and to my amazement, I was up. They seemed to know when I was about to get up and were right there to make sure I was safe. I was expecting my food to be lukewarm with the distance it has to travel from the kitchen, but to my surprise, hot drinks were so hot that I had to handle them with care, and the staff were so pleasant who delivered the trays.

Back to the services of the porters, who were always so upbeat, to take me to Occupational Therapy. The ladies there were so helpful and encouraging. I would also like to recognize Carol Pace and the entire Outpatient Physiotherapy team, who have supported and guided me throughout the recovery process.

There was not a weak link in the skills or care I received from admittance to discharge. It was the attitude that was consistent in every service and support I received. So I want to congratulate everyone for their thoughtfulness and care. Well done. I have always been proud of our hospital and that pride has only been reinforced. ■

HONOURING Retiring Employees



Deborah Schramm has retired after 39 years as a Registered Nurse at Woodstock Hospital. Deborah enjoyed helping others and taking care of patients.

"Every day was different," said Deborah. "I enjoyed the constant comradery among staff, while we worked hard to achieve best practices in terms of patient care and services."

Upon retirement, Deborah said that she is looking forward to quieter times and enjoying her family as they accomplish their life goals.



Bonita Vanderpas has retired after an 11-year career as a Registered Nurse at Woodstock Hospital. Bonita worked on the Complex Care Unit.

"I will miss working with my peers and aiding in direct care of patients and their families."

Bonita looks forward to spending time with her family and friends, along with travelling when it is safe to do so.

She is also pursuing her passion of being an end-of-life doula.

SPRING

Brings COVID-19 Vaccine to SWPH Region



Dr. Joyce Lock
Medical Officer of Health

Ever since the World Health Organization declared COVID-19 a pandemic in March of 2020, we have waited and wished for a vaccine.

Thanks to an incredible commitment by governments and industry, the first two vaccines, one developed by Pfizer-BioNTech and the other by Moderna, were approved

by Health Canada in late 2020.

Vaccines currently approved in Canada help your body to recognize the COVID-19 protein and form an immune response using something called messenger RNA or mRNA. Studies show both are very effective at preventing the virus. Because the vaccine is new, we do not yet know how long the protection lasts. The most common side effects are very common with immunizations – tenderness and mild swelling at the injection site, tiredness, and body aches.

At Southwestern Public Health, we are committed to working within Ontario's Three Phase vaccine strategy to get vaccines out quickly to eligible groups starting with those who have been deemed high priority. Long-term care and select retirement home residents and staff were first priority to receive vaccinations in January and February. In mid February, essential caregivers, health

care professionals (at risk due to their exposure at work), remaining retirement home residents, urban Indigenous adults, and older adults living in the community in congregate settings were able to schedule appointments.

We are preparing to launch the biggest mass vaccination effort in our region's history. This work is only possible with the collaboration of many partners – hospitals, emergency services, municipalities, community agencies and primary care providers, among others. We are excited and honoured to play this important role in our community.

Please follow along for the latest updates by visiting our website www.swpublichealth.ca/covid19vaccine, or following SWPH on Twitter, Facebook or Instagram.

Two special COVID-19 vaccine information lines have been set up that feature pre-recorded messages about the availability of the vaccine, who is eligible, and how to book an appointment when it is your turn.

- 519-631-4125 (Elgin)
- 519-533-4560 (Oxford)

By the fall of 2021, we hope to have offered COVID-19 vaccinations to everyone 16 + who wants one. In the meantime, please continue all the COVID-19 safety measures you have learned. They matter just as much today as they did one year ago. ■

RECOGNIZING

Staff for Assisting LTC Homes

In Oxford County, community partners have been working together and offering each other support throughout the COVID-19 pandemic.

Woodstock Hospital is one of the partners at the table assisting long-term care and retirement homes in outbreak. This includes providing staffing support, infection control guidance, and equipment for enhanced cleaning.

"I would like to extend my sincerest thanks and appreciation to our staff that have volunteered to assist with COVID-19 outbreaks in the community," said Perry Lang, Woodstock Hospital President & CEO. "You have reinforced the message that we are all in this together."

Pictured are some of the staff that have been involved in community redeployment efforts. Not all of the staff were present for the photo, but have been acknowledged in the caption. Thank you! ■



(LtoR) Cindy Smart, Director of Acute Inpatient Services; Lisa Panasiuk, RPN; Shelby Ludington, Infection Control; Gail Bruggeman, Food Services; Sonal Shah, Infection Control; Jayne Menard, VP of Patient Care and CNO; Andrew Taylor, Pandemic Response Worker. Absent: Julia Cabral, RN; Tracy Brouwer, Occ. Health; Kim Hobbs, Manager of Infection Control; Emily Vens, RN; Sherry McKnight, Director Complex Care/Rehab; Kelly Verhoeve, Manager of Professional Development/Accreditation Coordinator; Megan Brouwer, Receptionist; Mariola Smagowicz, Food Services; Alanna Blatz, RPN; Dianne Slawich, Food Services.

OXFORD and Area Ontario Health Team Update

The Ministry of Health approved the Oxford and Area Ontario Health Team's (OHT) full application and in November 2020, it was officially designated as an OHT. OHTs are groups of healthcare providers and organizations that are working together to deliver a full and coordinated continuum of care. This means, patients should experience easier transitions when they go from one healthcare provider or setting, to another.

With this approval, the Oxford and Area OHT will begin focusing on year one initiatives. This includes improving care navigation for three priority populations first, before expanding the care model to all patients within the region. The priority populations are people with multiple chronic conditions, people with palliative care needs and people experiencing challenges relating to mental health and addictions.

The goal is to provide patients with 24/7 care navigation, a single number to call with any questions or concerns, and access to their health information so that they can play a more informed role in their care. Because healthcare providers are working together as a team, the patient's story, chart and care plan will follow them throughout their healthcare journey.

In January 2021, the partner organizations of the Oxford and Area OHT put together an agreement called the Collaborative Decision Making Agreement, which details how they commit to working together.

With COVID-19, there have been great examples of collaboration among partners. Most recently, members of the Oxford and Area OHT worked together to effectively respond to outbreaks at long-term care and retirement homes in the region. As the current health crisis demands the attention of many of the partner organizations, some of the timelines for year one initiatives may change.

To stay informed on the latest developments, visit www.oxfordandareaohht.com. Also, **if you are a patient, family member, or caregiver and would like to be involved in the work of the Ontario Health Team, please email Mark Weir at mweir@wgh.on.ca.** ■

PREPARING

for the Arrival of Your Baby

Due to COVID-19, the obstetrical pre-registration process has changed for expectant parents delivering at Woodstock Hospital.

You will receive your pre-registration package from your obstetrician or midwife and complete the required documents at home, rather than attending an in-person pre-registration appointment. In this package, you will also receive information about your upcoming stay in the hospital, postpartum mood disorder information and a guide to your baby's immunizations.

In addition, Woodstock Hospital has created a pre-registration video that is available on the hospital website at www.wgh.on.ca under the "Our Services" tab and "Maternal Child Services" that will help prepare you for your upcoming visit.

Between 35-36 weeks gestation, you can drop off your completed pre-registration package at the hospital. Please come into the main entrance off Juliana Drive and give your pre-registration package to the Pandemic Response Workers at the Information Desk. They will place your package in the drop-off box that is then collected by the department. Please feel free to call the Maternal Child/Women's Health Department at 519-421-4210 if you have any concerns about the pre-registration process, or if you feel you should come in to be assessed. ■



Pictured is the new pre-registration drop-off box, located behind the Information Desk in the main lobby. Please give your forms to the Woodstock Hospital staff at the Information Desk.

ACCREDITATION

The accreditation process is one of the best ways that Woodstock Hospital can demonstrate to our community that we are meeting or exceeding quality standards for patient safety, every day in every way.

During accreditation, peer surveyors evaluate the hospital's programs and services and discuss our processes surrounding patient safety, governance, leadership and communication. We then receive an accreditation decision, based on compliance with standards.

Our Laboratory Services Department and Pharmacy Department underwent separate, mandatory assessments while the hospital completed a successful voluntary accreditation. We are excited to share highlights of accreditation with our community.

LABORATORY

On October 27, 28 and 29, 2020, the Laboratory Services Department underwent a mandatory accreditation assessment. Because of COVID-19, a group of four assessors met with the lab virtually. The lab was evaluated against standards covering quality management systems, physical facilities, pre and post analytical systems, quality assurance, safety and point of care. The Laboratory Department achieved a 97% compliance rate from Accreditation Canada – Diagnostics.



ACCREDITATION
CANADA



In the centre of this photo is David Rupert, Director of Technical Services, pictured with Laboratory Department staff who achieved a Four Year Certificate of Accreditation.

"The assessors were impressed with our inventory management processes, and the overall organization of the lab," shared David Rupert, Director of Technical Services. "We had a lot of new staff participate in this evaluation and they did exceptionally well in demonstrating our commitment to quality in the lab."

The Laboratory Services Department achieved a Four Year Certificate of Accreditation, which is the highest award possible.

PHARMACY

The Pharmacy Department underwent a virtual accreditation assessment on January 28, 2021. The department was assessed on 122 standards with a focus on medication safety, especially pharmaceutical compounding. Compounding refers to preparing custom medications to fit the unique needs of a patient, which cannot be met with commercially available products.

"One of the strengths identified in our evaluation was that we have proactive processes in place to review medication safety events to improve our practices," said Fatima Vieira-Cabral, Director of Pharmacy and Chemotherapy at Woodstock Hospital.

Our Pharmacy Department successfully completed the assessment and was awarded a Certificate of Accreditation by the Ontario College of Pharmacists.



OCP Certificate of Accreditation



Director of Pharmacy and Chemotherapy, Fatima Vieira-Cabral, pictured with Pharmacy Operations Supervisor, Catherine Payne, proudly holding up the team's Certificate of Accreditation from the Ontario College of Pharmacists.

ACHIEVEMENTS

WOODSTOCK HOSPITAL

Once again, Woodstock Hospital has achieved Accreditation with Exemplary Standing by Accreditation Canada – the highest award issued through the hospital accreditation program.

On December 7, 8 and 9, 2020, Woodstock Hospital underwent an accreditation survey, whereby peer surveyors evaluate the hospital's programs, policies and procedures. Due to COVID-19, Accreditation Canada adjusted the assessment so that it was a combination of on-site and virtual meetings with hospital staff.

"Obtaining Accreditation with Exemplary Standing in the midst of preparing for and responding to a global pandemic, demonstrates the hospital's unwavering commitment to high quality, patient-centred care and services," stated Perry Lang, Woodstock Hospital President & CEO. "Preparing for accreditation is a multi-year process. We are very proud of this achievement and thank our staff for all of their hard work and dedication in preparing for this accreditation survey."

Woodstock Hospital was evaluated on 1,828 standards, and of those standards, the hospital was in compliance with 97.3%. In addition, WH was in compliance with all of the Required Organizational Practices.

By achieving Accreditation with Exemplary Standing,



Surveyor Anita Harris visits the hospital's inpatient units, with assistance from charge nurses Michelle Kennedy and Jordan Matheson. One of the highlights that Anita noted was the hospital's development of an unattached patient clinic for patients without a family doctor.

Woodstock Hospital will not undergo another accreditation survey for four years.

Accreditors acknowledged the hospital's COVID-19 response and development of strategies to communicate and treat patients virtually. They also noted patient flow as an area of strength, with accreditors acknowledging the Emergency Department's exceptional wait-time performance. They also described staff and physicians as highly dedicated and skilled in the delivery of patient care and services. It was evident to the accreditors that staff are proud of the work they do.

To read the hospital's full accreditation report, visit our website at www.wgh.on.ca under the "About Us" tab and "Awards and Recognition." ■



PATIENT & FAMILY ADVISORY PROGRAM

During the accreditation process, surveyors were impressed with our focus on partnering with patients and families.

The patient and family perspective is important to us. The hospital invites you to consider joining our Patient & Family Advisory Program. **You can join as a casual Patient & Family Advisor, or in a more formal way through our Patient & Family Advisory Council.**

To sign up and get involved, visit our website at www.wgh.on.ca. Click on the "Patient and Visitors" tab and "Patient and Family Advisory Program."

WOODSTOCK 50/50

A Chance to Win Big While Supporting Patient Care

The Woodstock Hospital Foundation's monthly, online 50/50 raffle continues to gain momentum, and rightly so! The 50/50 gives everyone who buys tickets a chance to win big, while also supporting the hospital. It's what you would call a win, win scenario!

With the onset of COVID-19, Foundation staff and the Board knew that they needed to adapt some of their fundraising initiatives for the hospital. With events postponed or cancelled due to COVID-19, the idea for an online 50/50 raffle arose, with the first raffle happening in November 2020.

Since then, each raffle continues to be a success, with excitement for the growing jackpot felt both in our hospital and throughout the community. Your support of the Foundation's 50/50 raffle is important for so many reasons. With highly skilled staff and state-of-the-art equipment, Woodstock Hospital can offer patients the opportunity to receive care and treatment close to home.

Because hospital equipment only has a certain lifespan, we need to have the funds available when the time comes for the equipment to be replaced or when it is eclipsed by new technology. That is where the Woodstock Hospital Foundation comes in! Proceeds from the Foundation's fundraising initiatives help fund equipment that is used throughout the hospital.

That is why it is very exciting to watch the jackpot grow each month and to announce new winners. Not only can this money make a difference in the lives of those that win the jackpot, but it also is enhancing the lives of our patients.

As an example, some of the proceeds from the Foundation's 50/50 raffle will support equipment that needs to be replaced in the Diagnostic Imaging (DI) Department. This includes a general radiology camera and mobile fluoroscopy camera.

The new general radiology camera will replace a camera purchased at our old hospital site in 2005, while the new mobile fluoroscopy camera will replace a camera purchased in 2006. The mobile fluoroscopy camera helps physicians, predominantly in the Operating Room, visualize live-time urology and orthopedic exams.

"Both of our new cameras will become the workhorses of our department," said Brad Gates, Manager of Diagnostic Imaging at Woodstock Hospital. "The basic function of the cameras has not changed but the new bells and whistles are always exciting to see. It's similar to comparing the differences between a vehicle from 2005/2006 and one that is built today."

In 2019/2020, the DI Department at Woodstock Hospital completed 69,388 Diagnostic Imaging Exams. Your support of the Foundation's fundraising initiatives ensures that departments, like DI, have the specialized equipment they need to carry out exceptional care and services for the community.

If you would like to purchase tickets for this month's 50/50 raffle, visit www.woodstock5050.ca. There, you can also sign up to keep up-to-date on all of the Foundation's 50/50 raffles. The grand prize draw is taking place March 31, 2021 at 10:00 am. ■



Medical Radiation Technologist Emily Goodall is pictured with x-ray equipment in the Diagnostic Imaging Department.

Proceeds from the 50/50 raffle will support the purchase of a new:

General Radiology Camera: \$400,000

Mobile Fluoroscopy Camera: \$200,000

You can learn more about the Foundation's fundraising priorities by visiting www.wghfoundation.ca.

GRAND PRIZE WINNERS

A Look Back on Some Lucky Winners



Stacy Crown won the 50/50 grand prize draw in January, winning a total of **\$37,588**. Stacy is a nurse practitioner from Woodstock, working at Woodingford Lodge. She has a number of friends and family that work at Woodstock Hospital as well.

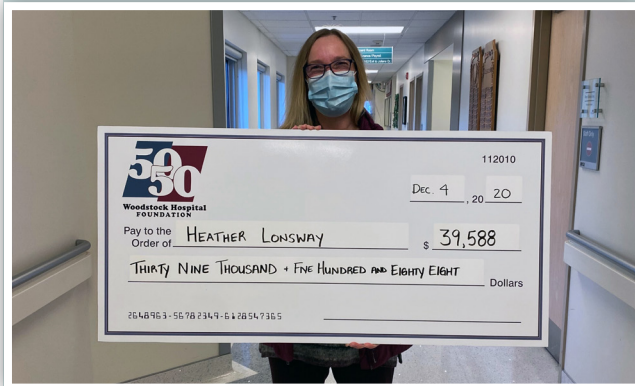
With a lot of family and friends working in the healthcare sector, purchasing tickets in support of the hospital was an easy decision for Stacy.

She plans on spending her winnings on things like savings for her son, house renovations and going on an incredible honeymoon when it is once again safe to travel.

Meet **Heather Leu** the lucky winner of the December draw, who took home a cool **\$34,842**. Heather kept seeing ads for the 50/50 popping up online, and took it as a sign to purchase some of her own.

When Heather received a call from the Foundation, she thought she might have won an early bird prize and was later stunned to learn it was the grand prize!

Heather plans to use her winnings to complete some home renovation projects.



The Woodstock Hospital Foundation's first 50/50 winner was **Heather Lonsway** in November. Heather won **\$39,588**.

She heard about the 50/50 on the radio. When she realized that the grand prize draw was on her birthday, she decided to purchase tickets.

Heather told the Foundation that she felt it was important to support the hospital and its equipment needs, so that the equipment is there should you ever need it.



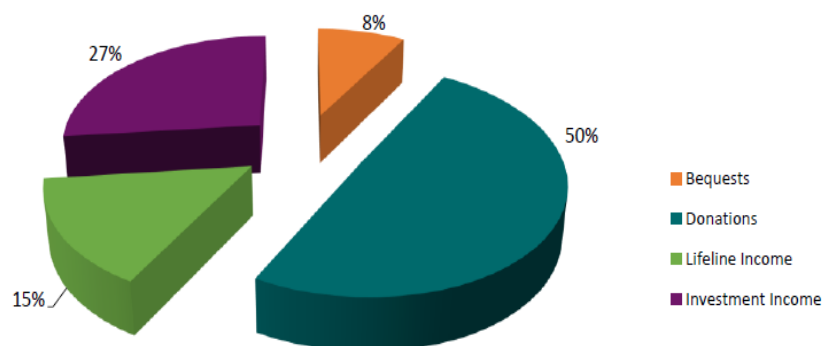
YOUR CHANCE TO WIN STARTS HERE:
WWW.WOODSTOCK5050.CA

LICENSE NO. RAF1202163

	2020	2019
REVENUE		
Bequests	\$ 182,280	835,018
Donations	1,080,947	1,237,184
Lifeline	334,331	317,351
Investment Income	581,748	989,069
	2,179,306	3,378,622
EXPENDITURES		
Fundraising, Administrative & Other	362,957	301,934
Lifeline	286,138	279,404
	649,095	581,338
Excess of Revenues over Expenditures	1,530,211	2,797,284
Less: Transfer to WH for equipment purchases	(543,876)	(145,849)
Fund balances, beginning of year	17,211,819	14,560,384
FUND BALANCES, YEAR END	\$ 18,198,154	17,211,819

Audited reports are available by contacting 519-421-4227

REVENUE



YOUR SUPPORT

Matters to our Hospital

Excellent patient care is a top priority at Woodstock Hospital and keeping equipment up-to-date allows us to meet our patients' needs. Technology allows us to provide prompt diagnosis, quicker recovery and overall better patient care to Oxford County residents. But it is constantly evolving and improving, which makes the need to update our existing equipment and purchase new technology ever present. In order to maintain and upgrade equipment, our hospital relies on the community's generosity.

In 2020, we fundraised for Workstations on Wheels also known as WOWs, cystoscopes for the Outpatient Clinic, and air beds to enhance patient care and comfort. We count on the residents of Woodstock and Oxford County to show their generosity throughout the year – and for that we are very grateful. In return, donors can feel secure in knowing that their money will stay in the community to support the equipment needs of their own hospital. If you have any questions about our fundraising needs, please call 519-421-4226.



**WOODSTOCK
HOSPITAL
FOUNDATION**

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REPORT to the Community



Cheri Palmer
Woodstock Hospital
Foundation Chair

Reflecting on this past year, I feel a deep sense of pride. I am proud of our healthcare workers that continue to deliver exceptional patient care in the face of a public health crisis, and I am proud to be part of a community that continues to support our hospital during these challenging times.

As our Operating Statement indicates, we had another successful fiscal year January 1, 2020 – December 31, 2020. Bequests, donations and our fundraising initiatives amounted to approximately \$1.26 million in revenue. Whether it is a monthly donation or a legacy gift, your first time donating or an annual contribution in memory of a loved one, we are humbled that individuals and businesses continue to make meaningful donations to the Foundation.

In November 2020, the Woodstock Hospital Foundation launched a new and exciting fundraising initiative. The online 50/50 raffle is a great opportunity for our community to support our hospital while also having fun, with a chance of winning a substantial jackpot. I would like to acknowledge our creative Foundation staff, who found another way to raise funds for our hospital, in place of larger events that had to be altered or cancelled due to the pandemic.

The Dairy Capital Run is celebrating its 25th anniversary this year! The run will be a virtual format once again, with participants invited to complete their race on any trail they want from May 30 to June 30. Just like last year, everyone who registers for the run will be entered to win some great prizes and participate in different challenges.

I am also excited to announce the return of the Foundation's Annual Charity Golf Tournament. The Foundation and Golf Tournament Committee has been working with Craigowan Golf Club to ensure a fun, safe event that follows public health guidelines. New this year, instead of a formal dinner, golfers will get to enjoy some delicious food at different stations throughout the golf course. We look forward to some friendly competition and a lot of fun on June 16, 2021.

I would like to acknowledge and thank the Foundation Board members for their continued involvement in raising funds for our hospital. A special thank you to Lisa Ross who is completing three years on the Board, and Ann Ash for serving nine years on the Board.

I conclude by thanking our generous community for supporting the Woodstock Hospital Foundation. You are helping to ensure that we have the funds available to purchase new equipment and technology for our hospital. By updating our equipment, we can ensure that patients in Oxford County are receiving high quality healthcare services and programs, close to home.

Thank you. ■

THANK YOU

A gift to the Woodstock Hospital Foundation is a gift of hope for future generations. It is a gift that will help create a healthier community and a better hospital for your friends, family and neighbours. Thank you to our generous community.



The Woodstock Hospital Foundation would like to recognize the ongoing support from generous donors Bill and Cathy Cope. Their names are on a plaque on the donor stairwell in the hospital.



Thank you Joyce and Jeff Hambly and Ayr Farmers Mutual. AFM gave their staff an opportunity to direct funds to a charity of their choice. Joyce and Jeff chose the Foundation and personally matched the donation.



Thank-you to Promat Inc. for their very generous donation of \$25,000 to the Woodstock Hospital Foundation! Promat is a local manufacturer of bedding that increases animal comfort and well-being.



This past summer Toyota Boshoku held a staff BBQ to raise funds for Woodstock Hospital. They raised an incredible \$2,880 to support patient care! We greatly appreciate your support!



Learning Unlimited Oxford donated \$3,000 to the Foundation. Last spring they had to cancel their lecture series and chose to donate a portion of the extra funds to us. Thanks for thinking of our hospital!

MESSAGE from the Woodstock Hospital Foundation



Jocelyn Jenner,
Senior Development Officer

If you have visited the Woodstock Hospital Foundation on Facebook or Instagram recently, you will see that momentum is building for our online 50/50 raffle. Our staff have had fun creating jackpot update videos to share with our community. These fun videos

have offered our staff, patients and community a couple minutes of laughter during what have been difficult days. By purchasing tickets for the 50/50, you are supporting the purchase of new equipment or technology for our hospital. We appreciate your support! If you have not purchased tickets for this month's raffle, you can do so by visiting www.woodstock5050.ca

This year marks the 25th anniversary of the Dairy Capital Run. Due to COVID-19, the run will be virtual again this

year, with participants completing their race from May 30 – June 30 anywhere they please. All participants will receive their race kit in the mail, which will include a 2021 Dairy Capital Run branded t-shirt, finishers medal, and some other goodies. While you are on your run/walk, remember to snap a photo and send it to us! We would love to see how our community has chosen to get active, have fun and be creative as we celebrate 25 years of the Dairy Capital Run.

With spring weather on the way, golf enthusiasts begin to look forward to their first round of the season. With this in mind, we are happy to announce the return of the Foundation's Annual Charity Golf Tournament. We have been working alongside Craigowan Golf Club to ensure that public health protocols are in place, so that we can have an enjoyable and safe event. If you are interested in joining us, please email the Foundation at foundation@wgh.on.ca. ■

GOLF Tournament Returns in June

The Woodstock Hospital Foundation is excited to announce the return of its Annual Charity Golf Tournament at Craigowan Golf Club.

There is a lot of planning that goes into creating a fun and successful charity golf tournament. With the uncertainties caused by the pandemic last year, the Foundation and Golf Committee decided to cancel the 2020 event and look forward to returning safely in 2021.

Now the time has come, and with the spring weather on its way, golf enthusiasts are preparing to dust off their clubs and hit the golf green. The Woodstock Hospital Foundation invites interested foursomes to join us for a great day of golf, all while supporting our community hospital. The Annual Charity Golf Tournament is taking place at Craigowan on **Wednesday, June 16, 2021.**

The Foundation and Golf Committee have been working with Craigowan to ensure a fun-filled event that follows public health precautions for the safety of all of those involved in the tournament. As an example, instead of a formal sit down dinner, delicious meal stations will be placed throughout the course for golfers to enjoy.

Registration is underway and we hope that you can join us! Your registration includes: golf, carts, appetizer, lunch, dessert and a golfer gift. Please email the Foundation at foundation@wgh.on.ca for information and to register. ■



In 2019, the golf tournament raised funds to help purchase an Ultraviolet Light Disinfection System that has been crucial in enhancing cleaning during the COVID-19 pandemic.





THE DAIRY CAPITAL RUN

CELEBRATING 25 YEARS!

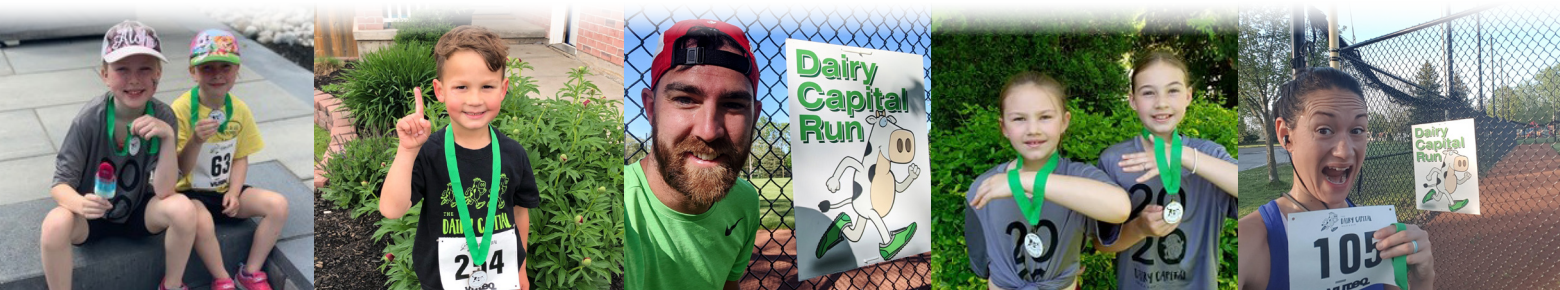
2021 marks the 25th year of the Dairy Capital Run. Out of an abundance of caution, the run will be celebrating its 25th anniversary virtually. You will have the opportunity to run your distance anywhere you want and you will have from May 30 to June 30 to complete your run/walk. That means you can get creative with your race route. You can choose to run around your neighbourhood, enjoy a trail run, or even complete your distance on the treadmill.

This year, the Dairy Capital Run will be a fun run. You don't have to worry about submitting your time; we just want you to be active and have fun. All participants will receive their race kit in the mail which will include: a 2021 Dairy Capital Run branded t-shirt, finishers medal, and some other goodies.

Everyone who registers for the run will be entered to win great prizes. Like last year, we will be hosting optional fun challenges throughout the race month, giving you a chance to win even more prizes.

The last day to register for the event is **Saturday, May 29, 2021.**

The Dairy Capital Run is a fundraiser in support of the Woodstock Hospital Foundation. All proceeds stay right here in our community and go directly towards upgrading technology and equipment at Woodstock Hospital. If you would like to support the hospital, please fill out the clip off donation form below. Thank you for your support.



Yes! I want to support the Woodstock Hospital.

(PLEASE PRINT)

NAME:

ADDRESS:

CITY:

POSTAL CODE:

HOME PHONE:

E-MAIL ADDRESS:

DONATION
AMOUNT:

\$

CREDIT CARD

CHEQUE

CARD NUMBER:

EXPIRY:

THANK YOU FOR SUPPORTING THE



Please mail to:

Woodstock Hospital Foundation
310 Juliana Drive, Woodstock ON N4V 0A4

Online Donations: www.wghfoundation.ca



**WOODSTOCK HOSPITAL
FOUNDATION**